

# Customer Service Workshop Luncheon

"The Attitude of the Employee is Contagious to the Customer"

Brought to you by...

Greater Casa Grande Chamber of Commerce



## This action packed Workshop will include:

- Definition of customer service
- The customer service team
- Why do business with your company?
- Why do customers stop coming to your front door?
- Communication skills
- Leadership skills

There is nothing more important to your business than the way you and your employees handle your customers. If they are well cared for they will return and they'll tell friends and family about the good experience they had.

Presented by Motivational Speaker & Trainer David K. Aaker, IOM



David is a nationally known motivational speaker and trainer with a focus on customer service and leadership. His keynote presentations have successfully ignited national conferences and banquets for corporations, associations and organizations. After 20 years as a Chamber CEO, David is now on faculty for the U.S. Chamber and is an instructor at five universities.

Wednesday, May 5, 2010  
11:30 am – 2:00 pm  
Buffet lunch included  
Holiday Inn, Casa Grande  
777 N. Pinal Ave., Casa Grande

**Reservations required  
by April 30, 2010**

\$20 Chamber members  
\$30 non-Chamber members  
per person

Call Linda at 520.836.2125 or  
[events@casagrandechamber.org](mailto:events@casagrandechamber.org)

Sponsorship packages available on reverse side of this flyer



# Customer Service Workshop Sponsorships

## Chamber Members Only!

### Feature Sponsor - \$1,250 (exclusive)

Includes: Five minutes at the podium to talk about your business; 2 tables of 8 for lunch; banner at luncheon (you provide); table for your promotional material at the luncheon; logo on Chamber website with link to your website posted for 1-month prior to event; logo on all promotional material for the event; business name on sponsor board at event; special thank you in Chamber newsletter.

### Participating Sponsor - \$650 (exclusive)

Includes: 1 table of 8 for lunch; banner at luncheon (you provide); table for your promotional material at the luncheon ; logo on Chamber website with link to your website posted for 1-month prior to event; logo on all promotional material for the event; business name on sponsor board at event; special thank you in Chamber newsletter.

### Table Display Sponsor - \$200 (non-exclusive)

Includes: 1 table of 8; a shared display table to be available for your promotional material at the luncheon; a shared display table to be available for your promotional material at the luncheon; business name on sponsor board at event; special thank you in Chamber newsletter.

### Reserved Table Sponsor - \$160 (non-exclusive)

Includes: 1 table of 8; business name on sponsor board at event; special thank you in Chamber newsletter.

Please contact Linda at the Greater Casa Grande Chamber of Commerce, 520.836.2125 or [events@casagrandechamber.org](mailto:events@casagrandechamber.org) for availability of sponsorships. Complete and return this form indicating sponsorship you are interested in.

Contact Person \_\_\_\_\_

Business Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

\_\_\_\_\_ Feature Sponsor \$1,250 (exclusive)

\_\_\_\_\_ Participating Sponsor \$650 (exclusive)

\_\_\_\_\_ Table Display Sponsor \$200 (non-exclusive)

\_\_\_\_\_ Reserved Table Sponsor \$160 (non-exclusive)

\_\_\_\_\_ **Please Invoice**

\_\_\_\_\_ **Payment Enclosed**

\_\_\_\_\_ **Charge my Credit Card**

(Please call the Chamber 520.836.2125)